

Medical & Referral Services (applicable only for Visa Platinum customers)

Medical and legal referral

Visa's international medical and legal assistance service supports you and any immediate family when you are traveling together, to a location outside of your principal country of residence for up to 90 days.

Complimentary medical services include medical telephone advice, referral to a local medical service provider and the monitoring of a medical condition both during and after hospitalization.

Other travel and general services include information on inoculation and visa requirements, and legal & interpreter referral. We've considered all of the details for you, leaving you and your family free to enjoy your time away from home.

A summary of benefits:

- **Telephone medical advice**
If you can't see a doctor whilst you are traveling, this service can arrange for medical advice to be given over the phone.
- **Medical service provider referral**
The assistance service will refer you to physicians, hospitals, clinics and dentists, wherever you are.
- **Monitoring of a medical condition**
On request, the assistance service will observe your medical condition during & after hospitalization.



- **Delivery of essential medicine or equipment ****
Any medicine and medical equipment can be arranged to be delivered to you if it's not available locally.
- **Despatch of physician ****
Should you be taken ill suddenly and cannot be moved, we'll send a medical specialist to you if no suitable specialist is available locally.
- **Guarantee of hospital admittance deposit ****
If you need to go into hospital, but do not have the funds to pay the deposit required, we'll pay up to USD 2,500 (or the equivalent in local currency) to ensure you receive treatment. This is subject to our first securing payment from you, either through your credit card or from your family.
- **Arrangement of emergency medical evacuation ****
Should you fall ill or have an accident and require emergency treatment, we'll take you to the most suitable local hospital, a hospital in a nearby country or back to your home country where appropriate medical care is available.
- **Arrangement of emergency medical repatriation ****
We'll arrange for your return to your principal country of residence following an emergency medical evacuation and subsequent hospitalization.
- **Arrangement of transportation of mortal remains ****
In the event of your death, we'll deal with official procedures and arrange transportation of your body to the place chosen by your personal representatives.
- **Arrangement of transportation to join cardholder ****
We'll organize round trip transportation for the person of your choice to join you if you've been hospitalized abroad.